RoomWizard™ Patch 4.5.1.11 Release Notes

Nov 5, 2015

Overview

Steelcase has released a software patch to mitigate the Unit Freeze Issue reported on RoomWizards running with Japanese and Simplified Chinese language. It changes the date and time display to English form and rather than Asian Language form.

The patch is available through the RoomWizard Administrative Console 1.2.

Download for the RWAC 1.2 is available at;

 http://techsupport.steelcase.com/home/downloads

How to Update documentation for the RoomWizard is available online at:

http://techsupport.steelcase.com/home/downloads

Technical Support

If you have questions or difficulties with the installation, please call Steelcase Technical Support.

In the Americas, contact Steelcase USA Technical Support:
 • Phone: 1.800.334.4922 Support available in English and Spanish
24-hour support Monday through Friday
 • Email: techsupport@steelcase.com

In EMEA, contact Steelcase Europe
• Phone: +33 3 88 13 36 36 Support available in English, French and German
 Monday through Friday, 7:30 to 18:30 Central European Time
 • Email: emea.techsupport@steelcase.com

In APAC, contact Steelcase Asia Pacific
• Phone: +60 3 2027 6161 Support available in English and Mandarin
 Monday through Friday, 8:00 to 17:00 KL Time
 • Email: apac.techsupport@steelcase.com