

RoomWizard II

Firmware Release 4.9.0.0

04/03/2019

OVERVIEW

This document contains release notes for RoomWizard II firmware 4.9. Steelcase is consistently working on maintaining and supporting RoomWizard. This release focuses on security updates and bug fixes.

WHAT'S NEW IN 4.9.0.0?

- **RoomWizard admin password now expires after 90 days. This will take effect as soon as a RW unit is upgraded to 4.9.0.0**
- Allow Front Panel text to wrap lines in some fields
- Upgraded to SNMP 5.8 and now support higher encryption options (AES256) SHA (256, 384, 512)
- Increased security related to failed login attempts on Admin PW
- Removed complexity requirement on passwords used for securing individual rooms or meetings
- Allow debug mode to be turned on without the need for a reboot
- Added an optional setting to obscure web addresses on front panel

HOW TO UPDATE TO 4.9.0.0

The firmware is available through the RoomWizard Administrative Console 1.5 (RWAC). Download for the RWAC 1.5 is available at: <https://www.steelcase.com/techsupport/roomwizard>

“How to Update” documentation for the RoomWizard is also available online at:
<https://www.steelcase.com/techsupport/roomwizard>

DOCUMENTATION

All documentation for the RoomWizard is available at: <https://www.steelcase.com/techsupport/roomwizard>

TECHNICAL SUPPORT

If you have questions or difficulties with this installation, Steelcase Technical Support is available 24 hours a day, 5 days a week.

In the USA and Canada, contact Steelcase USA Technical Support:

Phone: 1.800.334.4922 (Support available in English and Spanish)
Monday through Friday, 8 am to 8 pm Eastern time
Email: techsupport@steelcase.com

In Europe, the Middle East and Africa, contact Steelcase EU Technical Support:

Phone: +33 3 88 13 36 36 (Support available in English, French and German)
Monday through Friday, 7:30 to 18:30 Central European time
Email: emea.techsupport@steelcase.com

In the Asia Pacific region, the Technical Support desk will reply to any inquiries by phone or email within 24 hours:

Phone: +60 3 2027 6161 (Support available in English and Mandarin)
Monday through Friday, 8:00 to 17:00 Kuala Lumpur time
Email: apac.techsupport@steelcase.com