RoomWizard II

Firmware Patch Release 4.9.0.1

05/06/2019

OVERVIEW

This document contains release notes for RoomWizard II firmware patch 4.9.0.1. Steelcase is consistently working on maintaining and supporting RoomWizard. This release focuses on a defect that some customers have experienced.

WHAT'S NEW IN 4.9.0.1?

- Steelcase discovered a defect in firmware 4.9.0.0 that affected customers in some specific time zones who use RoomWizard in **Classic Mode only**.
- When booking meetings using the reservation forms directly on the RoomWizard, the controls for Start and End time were not properly formed. This prevented the user from entering this info, so a meeting could not be created. This patch fixes that defect.

HOW TO UPDATE TO 4.9.0.1

The firmware is available through the RoomWizard Administrative Console 1.5 (RWAC). Download for the RWAC 1.5 is available at: **https://www.steelcase.com/techsupport/roomwizard**

"How to Update" documentation for the RoomWizard is also available online at:

https://www.steelcase.com/techsupport/roomwizard

DOCUMENTATION

All documentation for the RoomWizard is available at: **https://www.steelcase.com/techsupport/roomwizard**

TECHNICAL SUPPORT

If you have questions or difficulties with this installation, Steelcase Technical Support is available 24 hours a day, 5 days a week.

In the USA and Canada, contact Steelcase USA Technical Support:
Phone: 1.800.334.4922 (Support available in English and Spanish)
Monday through Friday, 8 am to 8 pm Eastern time
Email: techsupport@steelcase.com

In Austria, Benelux, Scandinavia, France, Germany, Ireland, Italy, Portugal, Switzerland, UK contact Steelcase EU Technical Support:
Phone: +49 8031 405-111 (Support available in English, French, and German)
+34 914759000 (Support available in Spanish)
Monday through Thursday, 8:00 to 17:00 Central European Time
Email: lineone-en@steelcase.com / lineone-fr@steelcase.com / lineone-de@steelcase.com

In the Asia Pacific region, the Technical Support desk will reply to any inquiries by phone or email within 24 hours:
Phone: +60 3 2027 6161 (Support available in English and Mandarin)
Monday through Friday, 8:00 to 17:00 Kuala Lumpur time
Email: apac.techsupport@steelcase.com

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