

# RoomWizard II

## IBM Lotus Notes Connector 3.9.16

07/08/2019

### OVERVIEW

This document contains release notes for RoomWizard II Lotus Notes Connector 3.9.16. Steelcase is consistently working on maintaining and supporting RoomWizard. This release focuses on bug fixes and language support.

### WHAT'S NEW IN 3.9.16?

- Support for CJK Language
- Fix to support changes to Istanbul timezone
- Fix to differentiate between Basic and Anonymous credential validation

### HOW TO UPDATE TO 3.9.16

Download for the connector is available at: <https://www.steelcase.com/techsupport/roomwizard>

"How to Update" documentation for the RoomWizard is also available online at:

<https://www.steelcase.com/techsupport/roomwizard>

### DOCUMENTATION

All documentation for the RoomWizard is available at: <https://www.steelcase.com/techsupport/roomwizard>

### TECHNICAL SUPPORT

If you have questions or difficulties with this installation, Steelcase Technical Support is available 5 days a week.

#### **In the USA and Canada, contact Steelcase USA Technical Support:**

Phone: 1.800.334.4922 (Support available in English and Spanish)

Monday through Friday, 8 am to 8 pm Eastern time

Email: [techsupport@steelcase.com](mailto:techsupport@steelcase.com)

#### **In Austria, Benelux, Scandinavia, France, Germany, Ireland, Italy, Portugal, Switzerland, UK contact Steelcase EU Technical Support:**

**Phone:** +49 8031 405-111 (Support available in English, French, and German)

+34 914759000 (Support available in Spanish)

Monday through Thursday, 8:00 to 17:00 Central European Time

**Email:** [lineone-en@steelcase.com](mailto:lineone-en@steelcase.com) / [lineone-fr@steelcase.com](mailto:lineone-fr@steelcase.com) / [lineone-de@steelcase.com](mailto:lineone-de@steelcase.com)

#### **In the Asia Pacific region, the Technical Support desk will reply to any inquiries by phone or email within 24 hours:**

Phone: +60 3 2027 6161 (Support available in English and Mandarin)

Monday through Friday, 8:00 to 17:00 Kuala Lumpur time

Email: [apac.techsupport@steelcase.com](mailto:apac.techsupport@steelcase.com)