RoomWizard II

RoomWizard Admin Console 1.6

07/17/2019

OVERVIEW

This document contains release notes for RoomWizard Admin Console 1.6. Steelcase is consistently working on maintaining and supporting RoomWizard. This release focuses on a security updates, usability features and support of firmware updates.

WHAT'S NEW IN 1.6?

- Improvement of the handling and security of confidential information
- Improved protection for the RWAC application password
- Improved RoomWizard firmware update procedure to prevent duplicate upgrades from occurring on the same device
- When entering a new application password in the options dialogue you are required to retype the password for accuracy
- Idle timeout
 - Users are required to re-input application password after 15 minutes of inactivity
- Changes to browser feature
- Support for 4.9 RoomWizard Firmware Release
 - Expanded SNMP security options
 - Ability to hide the web address on RoomWizard front panel to address personally identifiable information concerns
 - RoomWizard password complexity rules are now enforced
 - Users are now informed via email and visual cues of RoomWizard password status changes and expiration
- The RoomWizard list starts in a collapsed form
- RoomWizard list status updates are now quicker
- A new hover-over feature has been added to inform users about aspects of individual RoomWizards. If hovering over a group or subgroup the status will reflect the RoomWizards in the group
- RoomWizard status now propagates to the group or subgroup it is assigned to so users can quickly see
 where issues might exist
- Users now have the option to background the search for new RoomWizard units on the user configurable subnet list
- When making changes to the sync configuration on a RoomWizard the room ID will be prepopulated if already available to RWAC
- Admin password expiration configuration. User will now be able to configure length of time before admin password expiration with firmware 4.10 or later
- Multi-CA Cert support in 802.1x
- RoomWizard will not reboot if the admin password is the only change in Partial Configuration

HOW TO UPDATE TO 1.6?

The download for RWAC 1.6 is available at: https://www.steelcase.com/techsupport/roomwizard

"How to Update" documentation for the RoomWizard is also available online at:

https://www.steelcase.com/techsupport/roomwizard

DOCUMENTATION

All documentation for the RoomWizard is available at: https://www.steelcase.com/techsupport/roomwizard

TECHNICAL SUPPORT

If you have questions or difficulties with this installation Steelcase Technical Support is available 5 days a week.

In the USA and Canada, contact Steelcase USA Technical Support:

Phone: 1.800.334.4922 (Support available in English and Spanish)

Monday through Friday, 8 am to 8 pm Eastern time

Email: techsupport@steelcase.com

In Austria, Benelux, Scandinavia, France, Germany, Ireland, Italy, Portugal, Switzerland, UK contact Steelcase EU Technical Support:

Phone: +49 8031 405-111 (Support available in English, French, and German)

+34 914759000 (Support available in Spanish)

Monday through Thursday, 8:00 to 17:00 Central European Time

Email: lineone-en@steelcase.com / lineone-fr@steelcase.com / lineone-de@steelcase.com

In the Asia Pacific region, the Technical Support desk will reply to any inquiries by phone or email within 24 hours:

Phone: +60 3 2027 6161 (Support available in English and Mandarin)

Monday through Friday, 8:00 to 17:00 Kuala Lumpur time

Email: apac.techsupport@steelcase.com